



For more than 60 years, Athens Services has proudly served Southern California, from the hills of Ventura County to the South Bay beaches, from Hollywood’s bustling heart to the High Desert’s vast spaces. Athens invests in the communities we serve to build safe, healthy, and sustainable environments. We are honored to be chosen as Thousand Oak’s Zero Waste partner!

In March 2021, the City of Thousand Oaks selected Athens Services to provide recycling, organics, and trash collection to residents, apartment complexes, and businesses. Athens is committed to providing exceptional service and programs, and contributing to the overall success of the community.



ABOUT ATHENS SERVICES

Athens Services is a local, family-owned recycling and waste collection company that has been a fixture in the greater Los Angeles community for the past 60 years. We provide consistent and quality environmental services to over 200,000 customers in 50+ communities. Through reuse, recycling and composting services, Athens diverts valuable resources from landfill.

**WELCOME
THOUSAND OAKS
TO Athens Services
FACT SHEET**



ATHENS’ PROCESSING LOCATIONS

Compost Facility

- American Organics, Victorville, CA

Material Recovery Facilities

- Sun Valley MRF, Los Angeles, CA
- Crown Recycling, Los Angeles, CA
- Industry MRF, City of Industry, CA
- Irwindale, CA (In Development)



THE ATHENS WAY

Service | People | Environment
We focus on providing excellent service by hiring and developing great people, while fostering a safe, healthy, and sustainable environment.



LOCAL CUSTOMER SERVICE CENTER

Thousand Oaks Sustainability Center
2251 Thousand Oaks Blvd.
Thousand Oaks, CA 91362

Monday – Friday, 8:00 a.m. to 5:00 p.m.



INQUIRIES

Pay Your Bill

To pay your bill or for questions regarding billing, please contact Athens Services at (800) 540-5535 or visit our website site at Billing.AthensServices.com

Service Requests & Questions

For all service requests and inquires, call (833) 791-2377 or visit AthensServices.com

Monday – Friday, 8:00 a.m. to 5:00 p.m.
Saturday 8:00 a.m. to 12:00 p.m.



OUTREACH MATERIALS & RESOURCES

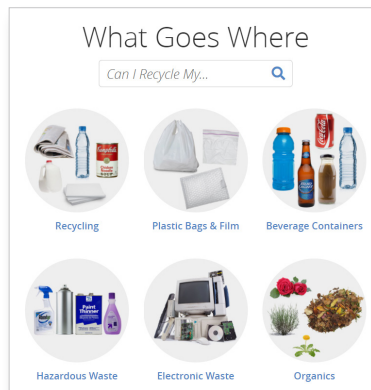


ENCOURAGE PARTICIPATION & INCREASE DIVERSION

SIGNAGE & EDUCATION MATERIALS

Proper signage is essential to encourage participation and increase waste diversion. Our posters are designed to help businesses, customers, and multifamily residents properly sort their recycling, organics, and trash material. Print and place signage on and above all your corresponding waste containers. Additional signage for download includes our recycling cheat sheet, electronic and hazardous waste collection tips, proper cardboard disposal, notification to close container lid, and a reminder to “Bring Down Your Recyclables.”

Signage can be downloaded at AthensServices.com/Outreach-Materials.



WHAT GOES WHERE – ONLINE GUIDE

Athens Services' **What Goes Where** interactive recycling guide features over 350 items and acts as the go-to resource for correctly reducing, reusing, recycling, composting, and disposing of unwanted waste material. Visit CanIRecycleMy.com.

REUSE: REPURPOSE, REPAIR, DONATE

Before you recycle, **first consider reuse!** Many unwanted, still usable items could have a second life if given the chance. Athens has compiled a list of reuse options including DIY activities; donation options; repair shops; thrift stores; and online giveaway, swap, or sell sites. Visit AthensServices.com/MaterialReuse.

DIVERSION TIPS

For The Home

These tips are a great introduction to four R's – Reduce, Reuse, Recycle, and Rot. Encourage your residents to review and implement these practices to help reduce waste at home and encourage proper recycling! Visit AthensServices.com/Home-Tips.

For A Business

Having good systems in place for collecting recycling and organics can help your business lower costs and reduce your environmental footprint. Athens has compiled some tips to help you get started, from forming a Green Team to standardizing waste collection setups throughout a business. Visit: AthensServices.com/Office-Tips.



CITY OF THOUSAND OAKS POLYSTYRENE BAN



ATTENTION RETAIL, SHIPPING, AND FOOD/DRINK-DISPENSING (CAFETERIAS, COFFEE SHOPS, TAKE-OUT FOOD) BUSINESSES!

Effective January 1, 2022, sales and distribution of polystyrene are prohibited in the City of Thousand Oaks. Visit toaks.org/biz for more information.


WHAT IS PROHIBITED?

Sales and distribution of single-use rigid and expanded polystyrene products (retail sales)

- Providing or using single-use rigid or expanded polystyrene for on-premises or take-out food and beverages (food providers)
- Automatic distribution of plastic beverage straws and cutlery inside food establishments (food providers)


WHY IS THERE A BAN?

Plastic straws and polystyrene are non-recyclable petroleum products that do not biodegrade. Expanded polystyrene (commonly called Styrofoam™) easily breaks apart and is an environmental contaminant that litters streets, beaches and the ocean, causing harm to wildlife when ingested.



WHAT IS POLYSTYRENE?

Polystyrene includes rigid polystyrene used to make disposable cutlery and clamshell containers and Expanded Polystyrene (EPS) used for foam cups, plates, clamshell food containers, and recreational items like bodyboards and ice chests. Polystyrene items are usually labeled with a recycling code PS or #6.



EXAMPLES OF BANNED ITEMS

- Expanded polystyrene – cups, bowls, plates, takeout containers, trays, packaging peanuts, ice chests, beach and pool toys (unless they are fully encased within a more durable material)
- Rigid polystyrene – cutlery, cups, bowls, plates, takeout containers, and trays

COMPLIANCE

Please use this opportunity to deplete any existing stocks of these materials and prepare for 2022. Written warnings and citations may be issued for noncompliance beginning January 1, 2022.

For more information about the ordinance or to apply for a waiver, please visit www.toaks.org/biz, email us at GoGreen@toaks.org, or call 805-449-7283

GUIDE TO CITY OF THOUSAND OAKS POLYSTYRENE BAN



FOOD AND BEVERAGE VENDORS

(includes restaurants, cafeterias, food trucks, grocery store food counters, etc.)

PROHIBITIONS:

- All polystyrene products (#6 or PS)
- Distribution of plastic straws and utensils except by request or as set out at customer self-serve locations, or with take-out food.

EXEMPTIONS:

- Foods packaged outside the City
- Raw meat and fish trays

WHAT CAN I USE?

Contact your supplier. There are many alternatives including aluminum; paper and 100% fiber-based products; and plastics (clear or white) 1, 2, and 5.

For alternative products ideas, refer to Athens Services' handout "Product Recommendations For Disposable Food Serving-Ware."

For disposal and recycling instructions, visit CanIRecycleMy.com.



RETAIL SALES & SHIPPING/PACKAGING OUTLETS

PROHIBITIONS:

- Expanded polystyrene packing peanuts
- Single-use rigid or expanded foodware, including foam cups, plates, clamshells and/or utensils

EXEMPTIONS:

- Reuse of shipping materials
- Expanded polystyrene fully encased in a durable material (e.g. hard plastic shell)

ATHENS' PRODUCT RECOMMENDATIONS FOR DISPOSABLE FOOD SERVING-WARE



Athens Services provides the following recommendations regarding **disposable food serving-ware** as a means to enhance our ability to recycle or compost discarded items, thus diverting material from landfills and reducing greenhouse gas emissions. (These recommendations are based on overall recycling and compost markets and technology capabilities as of 4/12/2021).

PLEASE READ THE FOLLOWING PRIOR TO MAKING ANY PURCHASES

BEWARE OF GREENWASHING. The Federal Trade Commission has Green Guidelines to ensure environmental claims are not misleading, including standardizing the marketing use of “compostable,” “biodegradable,” and “recyclable.” Please visit [FTC Green Guidelines](#) for more information and resources.

CONSIDER REUSABLES FIRST. Athens encourages the use of reusable food serving-ware wherever possible, especially for hard to recycle, single-use disposable products. The nonprofit Clean Water Fund operates a program called ReThink Disposables. They help businesses convert to reusable serving-ware, which has proven to save businesses thousands of dollars every year. ReThink Disposable experts help create implementation plans that fit the unique needs of each business, they research optimal materials, and assist with customer engagement. Prebates for reusable food serving-ware are available on a first come, first served basis. For more information, please visit [ReThinkDisposable.org](#).



WHEN PURCHASING PLASTIC-WARE. Athens encourages purchasing recyclable plastic products made with pre-consumer and post-consumer recycled plastic content. Before purchasing plastic products, confirm the plastic resin type (the plastic number in the chasing arrows). Not all plastic numbers have resale value and a product's color or transparency does not denote plastic resin type. To ensure recyclability, Athens recommends the following:

- **Choose plastic items made from #5 (PP) Polypropylene, #1 (PET or PETE) Polyethylene Terephthalate, or #1 rPET** (recycled polyethylene terephthalate, such as Bottle Box). Food serving-ware made from other plastic resins have little-if-any recycling value.
- **Choose plastic items that are white or clear and avoid black plastic.** The darker the color, the harder to recycle. Dark colored plastics are not detectable by Athens' optical sorters and have lower recycling rates (regardless of resin type).
- Effective January 1, 2022, sales and distribution of polystyrene (#6 plastic both hard and foam) are prohibited in the City of Thousand Oaks.

WHEN PURCHASING COMPOSTABLE-WARE

1. Choose 100% Plant-Fiber Based. When choosing to purchase compostable-ware products, Athens recommends these items be certified by BPI ([Biodegradable Products Institute](#)), unbleached, and 100% plant-fiber based (with no petroleum plastic, wax, or bio-plastic coating, liner, or laminate). These 100% plant-fiber based products should be disposed of in an organics container that accepts food scraps and NEVER placed in a recycling container.

Non-Acceptable Plant-Fiber:

- Do not place rags, clothing, or other cloth/textiles in the organics container for composting. “Plant-fiber” means paper, not textiles.
- Athens does NOT accept bio-solids or bathroom waste for composting, including tissues or bathroom paper towels.

2. Bio-Plastics Are Not Accepted for Composting. Bio-plastics refer to products or containers with coatings, liners, or laminates that look like plastic, but are solely made from plants. **Bio-plastics should be disposed of in an Athens trash container.** When choosing to purchase bio-plastic products, Athens recommends those that have been BPI certified. California state law prohibits the marketing of any plastic or bio-plastic like material as “biodegradable, oxo-degradable, or photo-degradable;” avoid products marketed as such. Athens is unable to offer compostability testing for products.

3. Check with Your Suppliers First. In order to save money and time, prior to purchasing single-use disposables, Athens encourages businesses to first check with their suppliers to confirm BPI certification and 100% fiber-based standards.

SINGLE-USE DISPOSABLE PRODUCT RECOMMENDATIONS

Cold Cups – Made of CLEAR plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Cold Lids – Made of CLEAR plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Hot Cups

1. Encourage customers to bring their reusable mugs and offer a cup incentive.
2. Fiber based cups with BPI certified bio-plastic coating/liner. (Dispose in trash.)
3. Currently, there is no product option available that is acceptable in the Athens recycling or organics container. Although hot cups with a bioplastic coating/liner should be placed in the trash, BPI certified options do not contain fossil fuel derivatives and are more environmentally friendly.

Hot Lids

1. Made with 100% plant-fiber based material.
2. Made of CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Cold Plates and Hot Plates – 100% plant-fiber with no plastic or bio-plastic coating.

Cold To-Go Clamshells (aka takeout containers)

1. Unbleached 100% plant-fiber.
2. Made of CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Hot To-Go Clamshells (aka takeout containers)

1. Unbleached 100% plant-fiber.
2. If plastic version is preferred, utilize CLEAR or WHITE plastic resin #5 (PP) polypropylene or #1 (PET, PETE, rPET) Polyethylene Terephthalate.

Soup Bowl Container

1. Unbleached 100% plant-fiber.
2. Fiber based bowls with BPI certified bio-plastic coating/liner. (Dispose in trash.)
3. Although hot bowls with a bioplastic coating/liner should be placed in the trash, BPI certified options do not contain fossil fuel derivatives and are more environmentally friendly.

Small Serving Cups with Lids (also called ramekins)

1. Unbleached 100% plant-fiber.
2. Made of CLEAR plastic resin #5 (PP) polypropylene. (This item is too small to be sorted for recycling.)

SINGLE-USE DISPOSABLE PRODUCT RECOMMENDATIONS

Cutlery

1. Non-coated bamboo, wood, and other 100% plant-fiber based cutlery.
2. Note on plastic: Sorting utensils for recycling is very difficult and rarely happens. Athens recommends implementing reusable option and/or limiting free utensils (not combining utensils with take-out orders). Athens also does not recommend utensils that are bio-plastic or polystyrene/plastic #6. If you chose to purchase plastic utensils, choose CLEAR or WHITE polypropylene/plastic #5 utensils with 100% recycled content.

Stir Sticks – Wood-based stir sticks or edible options like pasta can be composted. We do not recommend plastic, as they are too small to be sorted for recycling.

Straws – Athens first recommends implementing a “straws upon request” policy and offer metal reusable straws. If disposable straws are necessary, Athens recommends ones that are 100% paper or other plant-fiber based and are not individually wrapped in plastic. Plastic and bio-plastic straws will not be recycled or composted.

Condiment and Sugar Packets – Athens suggests that condiments be dispensed in bulk where possible. Condiment packets (even if paper) are not recyclable. Paper packets are too small and may contain glues not suitable for composting.

Food-Soiled Paper Products – Examples include 100% plant-fiber based napkins, paper towels, and pizza boxes. Athens recommends paper products that are unbleached, made with 100% recycled paper content, and BPI certified (preferably).

Food-soiled paper may be placed in an Athens organics container, if the following applies:

- Must be 100% plant-fiber based with no petroleum plastic, wax, or bio-plastic coating, liner, or laminate.
- Must be food-soiled ONLY with food and/or drink liquids.

Do NOT place these paper items in an Athens recycling or organics container

- Paper soiled with cleaning chemicals, hazardous waste, bio-solids, animal waste, and/or any non-food related liquids.
- Bathroom waste, including tissues, bathroom paper towels, and personal hygiene products.
- Paper products (like coffee cups) with “compostable” liners, coatings, or laminates.
- Unused or unsoiled paper products. Businesses cannot dispose of unused napkins, paper towels, plates, cups, or other fiber food serving-ware in the organics container as a means of disposal. If a business intends to dispose of these materials instead of using them first (NOT recommended), the items must be placed in the landfill container. These paper items are not recyclable due to content type.

RATES & FEES

COMMERCIAL SERVICE

Effective January 1, 2022



Commercial (bundled) Monthly Rates. Includes stated size and frequency of garbage service plus (up to) equivalent weekly volume of recycling plus (up to) weekly organics volume computed as 32 gals per 2 cu yds of total weekly volume of garbage+recycling.

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
64g	\$55.62	\$81.72	\$112.18	\$142.33	\$172.71	\$204.04
96g	\$58.64	\$87.02	\$120.13	\$153.85	\$227.54	\$260.57
1CY	\$85.89	\$135.64	\$194.47	\$270.71	\$388.05	\$403.23
2CY	\$157.96	\$281.87	\$398.21	\$562.55	\$703.19	\$798.42
3CY	\$174.99	\$305.52	\$472.95	\$613.50	\$778.69	\$943.89
4CY	\$278.09	\$497.53	\$700.90	\$971.26	\$1,214.07	\$1,398.71
6CY	\$301.74	\$541.99	\$836.63	\$1,081.69	\$1,346.20	\$1,632.00

Extra Pick-Up charged at \$50.00 per occurrence

Commercial Recyclables Monthly Rates. Reflects cost of additional recycling service (above that included in bundled service).

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
64g	\$13.05	\$22.84	\$34.26	\$45.57	\$56.96	\$68.35
96g	\$14.19	\$24.83	\$37.24	\$49.53	\$61.92	\$74.30
1CY	\$24.40	\$42.70	\$64.06	\$85.20	\$106.49	\$127.79
2CY	\$51.08	\$89.38	\$134.07	\$178.32	\$222.89	\$267.47
3CY	\$56.75	\$99.31	\$148.97	\$198.13	\$247.66	\$297.19
4CY	\$87.96	\$153.93	\$230.90	\$307.10	\$383.87	\$460.65
6CY	\$97.89	\$171.31	\$256.97	\$341.77	\$427.21	\$512.66

Extra Pick-Up charged at \$50.00 per occurrence

Commercial Organics Waste (includes green waste and food waste) Monthly Rate. Reflects cost of additional organic waste service (above that included in bundled service).

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
32g	\$20.81	\$36.42	\$54.63	\$72.65	\$90.82	\$108.98
64g	\$21.76	\$38.07	\$57.11	\$75.95	\$94.94	\$113.93
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82
3CY	\$94.59	\$165.53	\$248.30	\$330.24	\$412.80	\$495.36
4CY	\$146.61	\$256.58	\$384.86	\$511.87	\$639.83	\$767.80

Extra Pick-Up charged at \$50.00 per occurrence

RATES & FEES

COMMERCIAL SERVICE

Effective January 1, 2022



Commercial Green Waste Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82
3CY	\$94.59	\$165.53	\$248.30	\$330.24	\$412.80	\$495.36
4CY	\$146.61	\$256.58	\$384.86	\$511.87	\$639.83	\$767.80

Extra Pick-Up charged at \$50.00 per occurrence

Commercial Food Waste Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
32g	\$20.81	\$36.42	\$54.63	\$72.65	\$90.82	\$108.98
64g	\$21.76	\$38.07	\$57.11	\$75.95	\$94.94	\$113.93
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
1.5CY	\$75.67	\$132.43	\$198.64	\$264.19	\$330.24	\$396.28
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82

Extra Pick-Up charged at \$50.00 per occurrence

Commercial Compactor Service - Garbage - Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
3CY	\$250.00	\$437.50	\$625.00	\$812.50	\$1,000.00	\$1,187.50
4CY	\$300.00	\$525.00	\$750.00	\$975.00	\$1,200.00	\$1,425.00

Commercial Compactor Service - Recycling - Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
3CY	\$200.00	\$350.00	\$500.00	\$650.00	\$800.00	\$950.00
4CY	\$250.00	\$437.50	\$625.00	\$812.50	\$1,000.00	\$1,187.50

RATES & FEES

MULTI-FAMILY & MIXED-USE DWELLING WITH CENTRALIZED BIN SERVICE Effective January 1, 2022



Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Garbage (bundled) Monthly Rates. Includes stated size and frequency of garbage service plus (up to) equivalent weekly volume of recycling plus (up to) weekly organics volume computed as 32 gals per 2 cu yds of total weekly volume of garbage+recycling.

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
64g	\$55.62	\$81.72	\$112.18	\$142.33	\$172.71	\$204.04
96g	\$58.64	\$87.02	\$120.13	\$153.85	\$227.54	\$260.57
1CY	\$85.89	\$135.64	\$194.47	\$270.71	\$388.05	\$403.23
2CY	\$157.96	\$281.87	\$398.21	\$562.55	\$703.19	\$798.42
3CY	\$174.99	\$305.52	\$472.95	\$613.50	\$778.69	\$943.89
4CY	\$278.09	\$497.53	\$700.90	\$971.26	\$1,214.07	\$1,398.71
6CY	\$301.74	\$541.99	\$836.63	\$1,081.69	\$1,346.20	\$1,632.00

Extra Pick-Up charged at \$50.00 per occurrence

Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Recyclables Monthly Rates. Reflects cost of additional recycling service (above that included in bundled service).

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
64g	\$13.05	\$22.84	\$34.26	\$45.57	\$56.96	\$68.35
96g	\$14.19	\$24.83	\$37.24	\$49.53	\$61.92	\$74.30
1CY	\$24.40	\$42.70	\$64.06	\$85.20	\$106.49	\$127.79
2CY	\$51.08	\$89.38	\$134.07	\$178.32	\$222.89	\$267.47
3CY	\$56.75	\$99.31	\$148.97	\$198.13	\$247.66	\$297.19
4CY	\$87.96	\$153.93	\$230.90	\$307.10	\$383.87	\$460.65
6CY	\$97.89	\$171.31	\$256.97	\$341.77	\$427.21	\$512.66

Extra Pick-Up charged at \$50.00 per occurrence

Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Organics (includes green waste and food waste) Monthly Rate. Reflects cost of additional organic waste service (above that included in bundled service).

	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
32g	\$20.81	\$36.42	\$54.63	\$72.65	\$90.82	\$108.98
64g	\$21.76	\$38.07	\$57.11	\$75.95	\$94.94	\$113.93
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82
3CY	\$94.59	\$165.53	\$248.30	\$330.24	\$412.80	\$495.36
4CY	\$146.61	\$256.58	\$384.86	\$511.87	\$639.83	\$767.80

Extra Pick-Up charged at \$50.00 per occurrence

RATES & FEES

MULTI-FAMILY & MIXED-USE DWELLING WITH CENTRALIZED BIN SERVICE Effective January 1, 2022



Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Green Waste Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82
3CY	\$94.59	\$165.53	\$248.30	\$330.24	\$412.80	\$495.36
4CY	\$146.61	\$256.58	\$384.86	\$511.87	\$639.83	\$767.80
Extra Pick-Up charged at \$50.00 per occurrence						

Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Food Waste Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
32g	\$20.81	\$36.42	\$54.63	\$72.65	\$90.82	\$108.98
64g	\$21.76	\$38.07	\$57.11	\$75.95	\$94.94	\$113.93
96g	\$23.65	\$41.38	\$62.07	\$82.56	\$103.20	\$123.84
1CY	\$40.67	\$71.18	\$106.77	\$142.00	\$177.50	\$213.00
1.5CY	\$75.67	\$132.43	\$198.64	\$264.19	\$330.24	\$396.28
2CY	\$85.13	\$148.98	\$223.47	\$297.21	\$371.52	\$445.82
Extra Pick-Up charged at \$50.00 per occurrence						

Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Compactor Service - Garbage - Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
3CY	\$250.00	\$437.50	\$625.00	\$812.50	\$1,000.00	\$1,187.50
4CY	\$300.00	\$525.00	\$750.00	\$975.00	\$1,200.00	\$1,425.00

Multi-Family & Mixed-Use Dwelling with Centralized Bin Service, Compactor Service - Recycling - Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
3CY	\$200.00	\$350.00	\$500.00	\$650.00	\$800.00	\$950.00
4CY	\$250.00	\$437.50	\$625.00	\$812.50	\$1,000.00	\$1,187.50

RATES & FEES

MULTI-FAMILY DWELLING WITH INDIVIDUAL CART SERVICE

Effective January 1, 2022



Multi-Family Dwelling with Individual Cart Service, Maximum Service Rates	Billing Frequency	Rate
Basic Single Family Automated Cart Service (64 gallon Garbage, 64 gallon Recyclable Materials, 96 gallon Organic Waste)	per month	\$24.36
Basic Single Family Automated Cart Service (64 gallon Garbage, 64 gallon Recyclable Materials, 32 gallon Organic Waste)	per month	\$21.93
Limited Service - With Organic Waste Service (32 gallon Garbage, 64 gallon Recyclable Materials, 96 gallon Organic Waste)	per month	\$21.93
Limited Service - Without Organic Waste Service (32 gallon Garbage, 64 gallon Recyclable Materials)	per month	\$16.46

Multi-Family Dwelling with Individual Cart Service, Additional Options and Charges	Billing Frequency	Rate
Senior Discount on selected service option (Basic or Limited)	% of monthly charge	10.0%
On-Premise Collection (all Carts)	per month	\$30.00
Garbage Cart Upsize (trade 64 gallon for 96 gallon)	per month	\$3.21
Additional 64 Gallon Garbage Cart	per month	\$6.00
Additional 96 Gallon Garbage Cart	per month	\$8.00
Recyclable Materials Cart Upsize (trade 64 gallon for 96 gallon)	per month	\$0.00
Additional 64 Gallon Recyclable Materials Cart	per month	\$0.00
Additional 96 Gallon Recyclable Materials Cart	per month	\$0.00
Additional 96 Gallon Organic Waste Cart	per month	\$8.00
Move-in/Move-out Fee In Excess of the 1 Free Within 3 months of Service Start Date	per occurrence	\$125.00
Delinquency Charge for Non-Payment of Account	% of monthly charge	5.0%
Returned/Declined Payment (Any Reason)	per occurrence	\$30.00
Restart Fee For Non-Payment	per occurrence	\$35.00
Extra Large Item Pick-up	per bag	\$15.00
Extra Collection (any Cart)	per cart (same day)	\$25.00
Freon Service Fee	per unit	\$50.00
Lost or Damaged Cart Charge (in excess of 1 per 10 years)	per occurrence	\$95.00
Cart Replacement Due to Damage Caused by Service Recipient	per occurrence	\$95.00
Recyclable Materials Contamination Fee (3 or more per year)	per occurrence	\$50.00
Organic Waste Contamination Fee (3 or more per year)	per occurrence	\$50.00
Overage Fee	per occurrence	\$25.00
Dead-Run or "Go-Back"	per occurrence	\$25.00
Cart Exchange (in excess of 1 per year)	per occurrence	\$35.00
Account Cancellation Fee For Non-Payment	per occurrence	\$35.00

RATES & FEES

Other Services and Charges

Effective January 1, 2022



Other Services and Charges	Billing Frequency	Rate
MFD-C and MXD Extra Large Item Pick-up	per occurrence	\$25.00
MFD-C and MXD Move-in/Move-out Fee In Excess of the 1 Free Within 3 Months of Service Start Date	per occurrence	\$125.00
Extra Collection (any Cart)	per occurrence	\$15.00
Extra Collection (any Bin)	per occurrence	\$50.00
Locking Bin, Lock on Gate, enclosure Monthly Fee	per lock per month	\$20.00
Restart Fee For Non-Payment	per occurrence	\$35.00
Delinquency Charge for Non-Payment of Account	% of monthly charge	5.00%
Returned/Declined Payment (Any Reason)	per occurrence	\$30.00
Replacement Lock/Key Fee	per occurrence	\$35.00
Cart Cleaning Fee In Excess of 1 Free Per Year	per cart	\$25.00
Bin Cleaning Fee in Excess of 1 Free Per Year	per bin	\$75.00
Cart Exchange Fee in Excess of 1 Free Per Year	per occurrence	\$25.00
Bin Exchange Fee in Excess of 1 Free Per Year	per occurrence	\$75.00
Cart Replacement Due to Damage Caused by Service Recipient	per occurrence	\$95.00
Bin Repair Fee Due to Damage Caused by Service Recipient	per occurrence	\$195.00
Bin Repair Fee Due to Fire Damage Caused by Service Recipient	per occurrence	\$495.00
Damaged Roll-Off Due to Damage Caused by Service Recipient	per occurrence	\$495.00
Recyclable Materials Contamination Fee (Carts), 3+ occurrence/year	per occurrence	\$50.00
Recyclable Materials Contamination Fee (Bins), 3+ occurrence/year	per occurrence	\$100.00
Organic Waste Contamination Fee (Carts), 3+ occurrence/year	per occurrence	\$175.00
Organic Waste Contamination Fee (Bins), 3+ occurrence/year	per occurrence	\$175.00
Overage Fee	per occurrence	\$50.00
Excess of Posted Weight	per ton	\$75.00
Return Fee for Blocked Roll-Off	per run	\$75.00
Commercial Bulky Item Service	per two items	\$40.00
Commercial Bulky Item Service (Additional Items)	each additional item	\$15.00
Freon Service Fee	per occurrence	\$50.00
Trip Charge/Dry Run	per occurrence	\$150.00
Account Cancellation Fee For Non-Payment	per occurrence	\$35.00
Stand-By (Delay) Time (each 15 minutes)	per occurrence	\$37.50
Bin Lock Installation	per occurrence	\$35.00
Bin Enclosure Clean-Up (per bin)	per occurrence	\$35.00
Bin Exchange with Metal Lids	per occurrence	\$175.00
Bin Fabrication (custom - per cubic yard)	per occurrence	\$245.00
Temporary Bin: Bin Delivery	per occurrence	\$180.00
Temporary Bin: Dead Run	per occurrence	\$50.00
Temporary Bin: Demurrage (per day - no dump in 7 days)	per day	\$7.50
Temporary Bin: Extra Dump	per lift	\$50.00
Roll-Off "Rocket Launcher" Service (one hour minimum)	per hour	\$165.00
Roll-Off Dead-Run, Go-Back, or Box Relocation	per occurrence	\$180.00
Roll-Off Compactor Rental	per month	\$695.00
Roll-Off Compactor Wash-Out	per occurrence	\$300.00
Roll-Off Compactor Repair (excluding parts)	per hour	\$90.00
Roll-Off Roll-Top Rental	per month	\$60.00
Roll-Off Permanent Box Rental (minimum two hauls)	per month	\$180.00
Roll-Off Demurrage (no hauls in 30 days, or minimum not met)	per day	\$15.00
Roll-Off Same-Day Priority Service	per occurrence	\$75.00
Roll-Off Overweight Penalty (in addition to disposal charges)	per occurrence	\$250.00
Roll-Off Impounded Box Fee (for non-permitted haulers)	per occurrence	\$900.00

RATES & FEES

Other Services and Charges Effective January 1, 2022



Push Service - Monthly Rate						
	1/Week	2/Week	3/Week	4/Week	5/Week	6/Week
Push Rate 15 feet	\$5.00	\$10.00	\$15.00	\$20.00	\$25.00	\$30.00
Push Rate 25 feet	\$5.00	\$10.00	\$15.00	\$20.00	\$25.00	\$30.00
Push Rate 50 feet	\$15.00	\$30.00	\$45.00	\$60.00	\$75.00	\$90.00
Push Rate 75 feet	\$15.00	\$30.00	\$45.00	\$60.00	\$75.00	\$90.00
Push Rate 100 feet	\$20.00	\$40.00	\$60.00	\$80.00	\$100.00	\$120.00

Permanent Roll-Off Rates (Garbage) <i>Roll-Off Containers billed on a per pull plus Disposal Fee</i>		
10 Cubic Yard Container per pull	per haul	\$210.00
20 Cubic Yard Container per pull	per haul	\$210.00
30 Cubic Yard Container per pull	per haul	\$210.00
40 Cubic Yard Container per pull	per haul	\$210.00

Permanent Roll-Off Rates (Recyclable Materials) <i>Roll-Off Containers billed on a per pull plus Disposal Fee</i>		
10 Cubic Yard Container per pull	per haul	\$210.00
20 Cubic Yard Container per pull	per haul	\$210.00
30 Cubic Yard Container per pull	per haul	\$210.00
40 Cubic Yard Container per pull	per haul	\$210.00

Permanent Roll-Off Rates (Green Waste) <i>Roll-Off Containers billed on a per pull plus Disposal Fee</i>		
10 Cubic Yard Container per pull	per haul	\$210.00
20 Cubic Yard Container per pull	per haul	\$210.00
30 Cubic Yard Container per pull	per haul	\$210.00
40 Cubic Yard Container per pull	per haul	\$210.00

Compactor Rates (Garbage) <i>Compactors billed on a per pull plus Disposal Fee</i>		
10 Cubic Yard Container per pull	per haul	\$295.00
20 Cubic Yard Container per pull	per haul	\$295.00
35 Cubic Yard Container per pull	per haul	\$295.00
40 Cubic Yard Container per pull	per haul	\$295.00

Compactor Rates (Recyclable Materials) <i>Compactors billed on a per pull plus Disposal Fee</i>		
10 Cubic Yard Container per pull	per haul	\$295.00
20 Cubic Yard Container per pull	per haul	\$295.00
35 Cubic Yard Container per pull	per haul	\$295.00
40 Cubic Yard Container per pull	per haul	\$295.00

Disposal fees		
Roll-Off Disposal per Ton - Trash	per ton	\$67.00
Roll-Off Disposal per Ton - Recycling	per ton	\$0.00
Roll-Off Disposal per Ton - Green Waste	per ton	\$75.00
Roll-Off Disposal per Ton - Food Waste	per ton	\$99.00

SERVICE LEVEL ASSESSMENT



Athens has been family-owned and operated since 1957, and was founded on the timeless principle of providing excellent service at the best value to our customers. With more than 60 years' experience in the Los Angeles area, Athens has grown into Southern California's leader in waste and recycling.

Customer Information

Date of Outreach _____ Business Name _____
Name of Recycling Coord. _____ Service Address _____
Recycling Coord. Contact _____ Name of Business Contact _____

Recommended Service Level (as of January 1, 2022)

Your trash service now includes recycling and organics collection, as part of a bundled service. Refer to the *Rates and Fees* document for pricing.

Under the Bundled Trash Service, you are entitled to:

- Up to equivalent volume of recycling equal to your trash service.
- Organics service based on 32 gallons for every 2 cubic yards of trash + recycling combined.
- Extra collections and Others Services, subject to additional fees.

Trash	Recycling	Organics
Container Size _____	Container Size _____	Container Size _____
Quantity _____	Quantity _____	Quantity _____
# of Service Days _____	# of Service Days _____	# of Service Days _____
Total Yards _____	Total Yards _____	Total Yards _____

California Mandatory Recycling Laws

- AB 341 Mandatory Commercial Recycling.** All commercial or public entities, including multifamily dwellings of five units or more, that generate four or more cubic yards of solid waste per week must arrange for recycling services. [AthensServices.com/Diversion](https://athensservices.com/diversion)
- AB 1826 Mandatory Commercial Organics Recycling.** All businesses that create 2 or more cubic yards per week of municipal solid waste to implement organics waste recycling (including landscape waste and food scraps). [AthensServices.com/Organics](https://athensservices.com/organics)
- SB 1383 Short-Lived Climate Pollutants Reduction.** Businesses must subscribe to and participate in an organics collection service for ALL of their green waste, food scraps, and food-soiled paper (100% fiber based). Starting in 2022, Tier 1 edible food generators must arrange to recover the maximum amount of their edible food that would otherwise go to landfills and they must maintain food donation records. (Tier 2 starts Jan. 1, 2024.) [AthensServices.com/SB-1383](https://athensservices.com/sb-1383)
- AB 827 Commercial and Organics Waste: Recycling Bins.** Businesses subject to AB 341 and AB 1826 must provide customers front-of-house access to collection bins for recycling and organics (including food scraps) alongside trash. On or before July 1, 2020, all three bins must be grouped together, easily accessible and visible, clearly marked with signage on what “can or cannot be placed into each bin,” and properly serviced for recycling and composting. “Full-service restaurants” are exempt as long as they provide organics and recycling bins in the back of house for their employees.

Trainings and Presentations



- Free bilingual trainings for staff and residents
- Presentations on “Recycling 101” and how to recycle organics waste
- Schedule today, call Athens Customer Service at (833) 791-2377



HELPFUL RESOURCES

The following resources and more are located on our website at AthensServices.com.

OUTREACH MATERIALS & SIGNAGE

- What Goes Where Recycling Guide - CanIRecycleMy.com.
- View & Download Options - AthensServices.com/Outreach-Materials.
- Signage Tip - Affix laminated prints to surfaces using Velcro tape. (Ideal for easy removal and cleaning.)

ADDITIONAL SERVICES

- Pay Your Bill - Billing.AthensServices.com.
- Bulky-Item Pickup - AthensServices.com/Bulky.
- Donate Food & Get Resources - AthensServices.com/FoodDonation.
- Construction & Demolition Collection - AthensServices.com/Construction.
- Hazardous & Electronic Waste - Athens provides limited, free collection of household hazard waste. For details, visit AthensThousandOaks.com. Residents can schedule a drop-off appointment with the City of Thousand Oaks by calling (805) 376-5007 or visiting TOaks.org/HHW.



Learn more:



TAKE IT A STEP FURTHER

- Donate unwanted items including office supplies and furniture to local nonprofits. AthensServices.com/MaterialReuse.
- Set up a reuse box to share usable office items like supplies or personal things like books.
- Create a printing policy. Print double-sided, print only when necessary, collect scrap paper, and use at least 30% recycled content paper.
- Implement reusable serving-ware and bulk snacks and condiments in your kitchens to cut down on single-use.
- Establish written Zero Waste goals and an Environmental Purchasing Policy.
- Conduct random visual audits of your containers to check for contamination and diversion opportunities.

CONTACT INFORMATION

If you have any questions regarding your waste assessment, please contact your Athens Services' Recycling Coordinator.

For additional information, please call Athens Services at (833) 791-2377.

Notes: